

Okumele ukulandele uma ufaka izikhalazo

Kwa Eduloan senza konke okusemandleni ukuqinisekisa ukuthi zonke izinto sizihambisa ngendlela. Kodwa-ke, kungaba khona izikhathi lapho ungezwa engathi awutholanga ukusizakala ngendlela ekufanele.

Ukubhekana nesikhalo sakho sethembisa uku:

- Ukukunika usizo ngendlela enobungani nekhombisa ubuchwepheshe sibhekane nenkinga yakho ngendlela ebonisa ukunakekela
- Sikhombise ukwazisa udaba okhuluma ngalo, sikunike negama lomuntu ozobhekana nodaba lwakho siphinde sikutshela ukuthi ungalindela impendulo nini
- Sisingathe zonke izikhalo ngokungenzeleli

Sicela nazi ukuthi zonke izikhalo esizitholayo zibhalwa phansi ngalolosuku esizithola ngalo. Kanti sizozibhekisisa uma kufunakala ulwazi ngokuqhubekayo mayelana naloludaba.

Zimbili izindlela ongafaka ngazo isikhalo sakho:

1. Sishayele ucingo:

Ungashayela isikhungo sethu (call centre) ubike ngesikhalo sakho ku 0860 55 55 44, noma

2. Ungasibhalela ku:

Uthumele isikhalo sakho nge posi ku

Complaints (Izikhalo)
Eduloan Head Office
P.O Box 5287
Weltevreden Park
1715

Uthumele nge fax isikhalo sakho ku 086 635 2332

Ugcwalise iform etholakala online ku

<http://www.eduloan.co.za/contact-us>

Sizobuyela nini kuwena:

Uma sesithole isicelo sakho siyobe sesikunika imininingwane yomuntu ozoxazulula inkinga yakho kungakapheli amahora angu 24

Ulwazi oludingekayo ungafaka isikhalo sakho:

- Igama lakho nemininingwane yokuxhumana (kuhlange nekheli lakho leposi, inombolo yakho yocingo, inombolo ye fax kanye ne e-mail address yakho uma unazo lezizinto
- Isibongo kanye nohlamvu lokuqala lwegama lomuntu okunguyena ozokhokha kwa Eduloan
- Imininingwane yalokho okungakujabulisi
- Amakhophi anoma imaphi amaphepha afanele
- Imininingwane anoma iziphi izinyathelo ozithathile ukuxazulula loludaba
- Lokho okungumphumela ongathanda ukukuzuza